

Yakkaluri Lakshmi Annapurna

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Summary

A skilled Infrastructure Analyst with around 3.0 years of experience in managing and supporting Microsoft SCCM(MEMCM) Admin, Software Distribution, Patching and Microsoft Intune. In more specific,

- Involved in SCCM Site(s) implementation such CAS, Primary and Secondary Sites and other Roles
- Experienced in SCCM Hierarchy health checks and troubleshooting critical sites and components
- Master Client deployments and troubleshooting installation failures.
- Experienced in Discovery, Boundary, Boundary Group, Collections and Custom Client Settings
- Good experience in Master software deployments (Package and Application Model) and troubleshooting deployment failures
- Hand on experience in end to end Patch deployment cycle and troubleshooting
- Experienced in Creating custom reports using SQL Queries and SSRS
- Experience in content distribution, Monitoring and troubleshooting at Site(s) and DP ends
- Hands on experience in creating and deploying custom task sequences and troubleshooting
- Involved in SCCM CB Upgradation and Migration Projects
- Worked on Backup configuration, Backup failure troubleshooting and Restore crashed Site(s)
- Creating and managing AD Organizational Units (OU), Group Policy Objects (GPO) users and groups.
- knowledge on PowerShell scripting to automate basic manual patching and application installation activities
- Knowledge on Application Packaging and Virtualization Tool App-V 5.1.
- Strengths in multitasking, problem solving and enthusiasm to learn new technologies
- Strong Team working spirit and relationship management skills

Upskilling :

- Started working on Microsoft Intune – Azure AD, Intune Integration with 3rd party applications, Creations of users and Groups, Workspace Creation, Policy assignment, Conditional Access, Tenant creation and troubleshooting, Good with application deployment with different platform, Security, Compliance, Device Enrolment and management.
- Started working on PowerBI Integration with SCCM to create reports effectively

Skillset

Operating Systems	Windows Server 2008, 2008 R2, 2012 and 2012 R2, Windows 7, Windows 8.
Tools	MEMCM/SCCM CB, SCCM 2012 R2, SCCM 2007, WSUS, Active Directory, App-V.
Languages	PowerShell, , Sql
Tools	Chocolatey

Experience

ROLE - SCCM Administrator version 2203 | COMPANY - TATA Consultancy Services

DURATION - JULY- 2018 - TO -Till Date.

- Master software distribution on workstations and troubleshooting
- Managing Microsoft patches for Windows servers 2008, 2008R2, 2012 & 2012R2.
- Creating software update groups for the latest released Microsoft updates.
- Deploying Microsoft patches (as software update groups) to test, development and production environments.
- Supported L2 level from SCCM CB infra and BAU tasks end.
- Successfully created and deployed the MS Office 2016 package to Windows Work stations with deferrals for end users using PowerShell scripting.
- Upgrading Adobe, Symantec Endpoint Protection Client, VMware Tools, HP system management using SCCM 2012 R2.
- Created custom reports for assets management
- SCCM Client deployments, upgrade, remediation and troubleshooting installation failure
- Creating custom reports using WQL queries as per requirement.
- Troubleshooting Microsoft SCCM clients and applying fixes as required.

- Generating weekly vulnerability remediation metric reports for windows systems.
- Performing vulnerability metric collection and root cause analysis of reported vulnerabilities.
- Publishing vulnerability reports with weekly patching trend for Windows vulnerabilities.
- Creating, editing and deploying task sequences.
- Creating Process and SCCM related KB Documents for the team.
- Knowledge in Software Metering, Hardware and Software Inventory.
- Troubleshooting of Network related issues using TUNA and EBOSS Server.
- Virtualizing the applications using Microsoft App-v 5.1.
- Involved in MS Intune Integration with SCCM(Co-Management)
- MS Intune Device enrolments, Application Deployments and troubleshooting
- MS Intune Policy assignments and troubleshooting
- Azure AD user and Group Management

Education

St. Mary's Women's Engineering College, Budampadu

- Year Earned: 2013 - 2017 (Mode: Regular)
- Major: B.Tech (Computer Science & Engineering)
- College: ST. MARY'S WOMEN'S ENGINEERING COLLEGE

Personnel Details:

Father Name : Yakkaluri Srinivasa Reddy

Marital Status : Married

Nationality : Indian

Languages Known : Telugu, English.

DECLARATION:

I certify that the given above is correct to the best of my knowledge and believe that nothing has been concealed by me

Place : Guntur

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